

Effective as of 1.4.2024

Price list for services

	VAT 0 %	VAT 24 %
Delivery of print-outs		
Copies of the bill €/each	9.68	12.00
Reporting service €/h	56.45	70.00
Reporting initiation charge €/each	16.13	20.00
Collection charges		
Payment reminder, consumers (VAT-free) €/each	5.00	–
Payment reminder, business customers (VAT-free) €/each	10.00	–
Payment time for the bill, consumers, by telephone (VAT-free) €/each (free of charge in the Oma Helen)	5.00	–

For additional information on

- the start of electricity supply
- equipment replacements
- having the meter and metering checked
- replacement and sealing of fuses
- additional meter reading,

please contact your local distribution company, as procedures vary by distribution company.

Delivery of print-outs

Customer-specific data are sent only directly to the customer or to a party authorised in writing by the

customer. More extensive reports (exceeding 5 pages) are usually charged as hourly work.

Collection charges

Penalty interest on bills paid after due date specified in the invoice shall be in accordance with the Interest Act. Interest and collection charges are debited in connection with the customer's next electricity bill. When electricity supply that has been disconnected due to unpaid bills is reconnected, the connection dates and charges will follow the local distribution system operator's price list.

Outstanding bills will be transferred to a collection agency for collection.